

Contact

Phone

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Email

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Address

1157 Hawk Hollow Dr, Yorkville, IL

Education

2021-2023

Drupal 8, 9 Certifications

Backend/Frontend Specialist, Developer

2009

B.S. Computer Science Aurora University

Expertise

- Solutions Architecture
- Technical Leadership
- Integrations & Customizations
- Scalability & Performance
- Communication & Collaboration
- Learning & Innovation

Language

English

Chris Hister

Software Engineer

Experienced technical lead and engineer with over 15 years of expertise in developing online systems and web applications. Demonstrated ability to collaborate effectively with business and product stakeholders to ensure technical solutions meet core business objectives. Skilled in leading diverse teams to deliver high-quality solutions.

Experience

2018 - Present

Charles Schwab | Austin, TX

Senior Software Engineer, Technical Lead

- Developed patented software facilitating content syndication across 50+ web experiences, enhancing system and device compatibility.
- Improved the authoring experience of the content management system, emphasizing efficiency, flexibility, and scalability.
- Elevated developer proficiency in key areas (Drupal, PHP, tagging and analytics, agile, accessibility, SASS) through tailored training initiatives.
- Implemented DevOps tools and best practices, resulting in a 25% overall increase in developer velocity.
- Engineered a REST-based expedited messaging system, reducing urgent message delivery times by 75%.
- Collaborated with principal architects, security, and business teams to enable successful content syndication across internal platforms.
- Architected a reusable shared data solution, facilitating shared content across multiple business units.

2015 - 2018

Gatehouse Medial Austin, TX

Director of Digital Development Operations

- Led initiatives in responsive design, mobile content strategy, and app monetization.
- Improved mobile web experience resulting in a 35-40% increase in traffic.
- Established a project management process enhancing development team efficiency.
- Maintained 350+ websites and managed global template code.
- Developed jQuery mobile template and responsive templates in Bootstrap.
- Leveraged AWS services to reduce server costs by 30%.
- Implemented attendance and tracking systems and developed a computer literacy curriculum.
- Conducted job readiness training programs and facilitated job placements.

2011 - 2015

Gatehouse Medial Downers Grove, IL

Web Applications Manager

- Managed and maintained 350+ individual websites, ensuring organization and manageability of global template code.
- Coordinated with offshore and in-house digital teams on projects, fostering collaboration and achieving project goals.
- Managed content in multiple content management systems, providing technical support and implementing development enhancements as needed.
- Collaborated with third-party vendors for feature platform rollouts, optimizing site functionalities.
- Developed a jQuery mobile template utilized across all 350+ sites, leading to a 15% increase in overall page traffic.
- Leveraged AWS services, reducing server/hosting costs by 30% (\$1.8 million annually).